

# EXCESS FLOW VALVE NOTICE

Excess Flow Valves (EFV's) are mechanical shut-off devices that can be installed in the natural gas pipe running to the gas meter at your property (the "service line"). An EFV is designed to shut off most of the flow of natural gas automatically if the service line breaks, for example, due to an excavation accident. Stopping the flow of gas from a broken service line significantly reduces the risk of natural gas fire, explosion, personal injury and/or property damage.

You may request that the **City of Toccoa/Toccoa Natural Gas** install an excess flow valve on the service line to your property.

If you notify us that you want an EFV, we will contact you to discuss your specific situation and the cost of installation and maintenance. EFV's cannot be installed on some service lines due to high gas flow, low pressure or other factors. EFV's are not designed to close if a leak occurs beyond the gas meter (on house piping or appliances). EFV's also may not close if the leak on the service line is small. And, if you add additional gas appliances, for example, a pool heater, emergency generator, etc., the additional gas flow may cause the EFV to close. If you request an EFV we will inform you if your service line cannot accommodate an EFV.

If an EFV can be installed on your service line and you choose to have this done, we will set up a mutually agreeable date when we will install an EFV on your service line. You will be billed for the cost of installing the EFV. The average installation cost is typically \$250 - \$1500, but the actual cost will depend on the difficulty of installation. We will inform you of the actual cost before you make the final decision that you want an EFV.

EFV replacement may be necessary if you add additional gas appliances, such as a pool heater or emergency generator that exceeds the capacity of the EFV. EFV replacement may also be necessary if the EFV malfunctions (sticks open or closed). Industry experience is that EFV's rarely malfunction. If it becomes necessary to maintain or replace the EFV on your service line, we will maintain or replace the EFC at no charge to you.

For more information or if you have additional questions, please contact us at 706-282-3311.